

Terms and Conditions

The following Terms and Conditions apply to your stay at Clarrie's Green

Check In & Check Out

Check in time is: 2.00pm

Check out time is: 10.00am

Late check out is available upon request and subject to availability. An extra charge may apply.

Number Of Occupants

All stays must be used for private/residential use only and to accommodate the number of guests (maximum 5) stated on your booking confirmation.

No functions or parties may be conducted at the property.

Exceeding the stated number of guests will result in a termination of booking and you being required to vacate the property immediately without refund. Charges for additional guests will be debited to your Credit Card without further notice. If the amount owing is above the amount held you hereby accept this liability.

Minimum Length of Stay

A minimum length of 2 nights applies to all bookings. On booking, you agree to stay for the required minimum nights.

Cleaning

A professional clean will be carried out on check out at a required cost of \$60 per cottage. Mid-stay cleans & a change of linen are available upon request and may incur additional fees. If a property is found to be left in an unreasonable state at check out, there may be excess cleaning charges involved. This will be determined on a case by case basis and a member of our team will contact the guest to advise of the excess cleaning.

Please leave the property in a neat and tidy state. We would appreciate you putting all used cutlery and crockery in the dishwasher and turning it on and place rubbish and recycling in the bins provided before you leave.

Parking

All vehicles are parked at the risk of the owner. Clarrie's Green will not assume liability or responsibility for any damage to vehicles, occupants, or contents while on the property.

Person Classification

Infants: less than 2 years

Children: 2 to 12 years

Adult: 12 years and older

Pets

Unfortunately, we cannot accommodate pets on the property.

Damage

Whilst you are in occupation, you are fully responsible for all breakages and damage caused to the property, its furniture and fittings, or any consequent loss suffered by the Property Owner/Agent. Any such breakages, damage or loss must be reported immediately.

Smoking Policy

There is no smoking on the Properties. If there is evidence of such including a smoke odour, a penalty charge of \$500 will apply.

Personal Property

Clarrie's Green will endeavour to take all possible care but accepts no responsibility for damage or loss of equipment, merchandise or other property left on the premise during and after a guests stay. We advise that guests arrange their own insurance to cover such damages and /or losses.

Payment

Full payment for your stay is taken at the time of booking.

Rates

The rates quoted are based on your length of stay. Rates are subject to change as a result to changes in your arrival and departure dates. Rates quoted are in Australian Dollars and inclusive of 10% GST.

Cancellation Policy

Notice given 14 days and more before check in: Full refund will be given

Notice given 7-14 day before check in: 50% of the total booking value will be charged, unless booking is transferred to another time within 6 months.

Notice given less than 7 days before check in: 100% of the total booking value will be charged.

PLEASE NOTE: If you have booked via Airbnb, their Terms and Conditions apply to the booking.

COVID Cancellation Policy

In the event of any government lockdowns or travel restrictions, we can hold a credit for a future stay. If you are unwell, self-isolating or quarantining, we ask that you please contact us as soon as possible and we can move your stay to another time.

Living on a Farm - Protocols and Pleasantries

The following Protocols and Pleasantries apply to your stay at Clarrie's Green

Shoes: Please take your shoes off before entering the Cottages.

Tank Water: The property uses filtered tank water. Please use as required but not excessively.

Septic: The property has its own septic system which can only take toilet paper. Anything else will create problems and rectification costs will be charged to your credit card.

Blackouts: Occasionally we are subject to blackouts. This means we lose all things electrical. This includes water (toilet flushing) and internet. Management will provide limited access to water via a generator during daylight hours for showering etc. With the onset of a blackout the emergency lighting will activate and stay on for approximately 90 minutes.

Animals: Please do not feed any animals or birds.

Electric Fencing: This property uses electric fences.

Gates: Always leave a gate the way you found it. If open, leave open and if closed, leave closed.